



Community Health Worker Stakeholder Meeting

June 29, 2017

Discussion Questions

PCORI has funded over \$220 million in CER projects that use Community Health Workers (CHWs) in the intervention. We value the input of stakeholders to provide context on the field and input into the type of information that would be most helpful to them.

For the purpose of this meeting, please find below those questions we would like this group to address as we learn more about the ongoing research and conduct analyses of the portfolio that could inform policy and enhance clinical practice to improve patient outcomes and reduce disparities.

We also welcome any additional questions you may wish to add to the discussion.

Attendee Perspective on Deployment of CHWs

1. What information from PCORI's portfolio would be most helpful as you/your organization or constituency consider using CHWs?
2. What organizational factors are important in the utilization of CHWs?
3. What are the greatest challenges/barriers that organizations face or expect to face when using CHWs?
4. What are the characteristics of CHW interventions would best inform organizational priorities?
5. Do you feel most professionals within your segment of the health care sector have a common understanding of the role, "Community Health Worker?"
6. How do CHWs affect workflow? What changes to practice (or other considerations) would need to be made to integrate CHWs?

Information Needed for Policy-Making

1. What kind of outcomes from PCORI's CHW projects are most helpful for revising CHW policy or practice?

2. How much additional information is needed regarding the effectiveness of CHWs after their work is completed (i.e. sustainability of outcomes with patients)?
3. What other kinds of contextual information about CHW interventions in research studies would be useful to know?
 - a. Organizational environment
 - b. Community environment
 - c. Patient characteristics (insurance, health literacy, etc)
 - d. CHW qualifications
4. What information do you need from research to inform decisions on coverage?
5. How should PCORI communicate this additional contextual information from our portfolio?
6. Do you have any other feedback on making PCORI CHW work more relevant to your needs?